

High patient satisfaction with patient-centered medical homes

December 21 2013



(HealthDay)—A significant majority of patients report experiencing a high quality of care at federally-supported health centers, according to a study published in the November/December issue of the *Annals of Family Medicine*.

Lydie A. Lebrun-Harris, Ph.D., M.P.H., from the U.S. Department of Health and Human Services in Baltimore, and colleagues utilized data collected from 4,562 people participating in the 2009 Health Center Patient Survey, a nationally representative sample of patients seen in [health centers](#). Patient perceptions of quality and patient-centered medical home (PCMH) attributes were assessed.

The researchers found that 84 percent of patients reported excellent/very

good overall quality of services; 81 percent reported excellent/very good quality of clinician care; and 84 percent were very likely to refer friends and relatives. There was a positive association between patient ratings on the access to care and patient-centered communication attributes and patient-reported high quality of care on the three outcome measures.

"PCMH attributes related to access to care and communication were associated with greater likelihood of patients reporting high-quality care," Lebrun-Harris and colleagues conclude.

More information: [Abstract](#)
[Full Text](#)

Copyright © 2013 [HealthDay](#). All rights reserved.

Citation: High patient satisfaction with patient-centered medical homes (2013, December 21)
retrieved 25 April 2024 from
<https://medicalxpress.com/news/2013-12-high-patient-satisfaction-patient-centered-medical.html>

<p>This document is subject to copyright. Apart from any fair dealing for the purpose of private study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.</p>
--