Testers say federal health care website runs slow

March 26 2014, by Ricardo Alonso-Zaldivar

A little patience might be a good idea if you're trying to get covered under President Barack Obama's health care law these last few days before the March 31 deadline.

HealthCare.gov runs slowly when compared with major private health insurance websites. That's according to an analysis for The Associated Press by Compuware, a company that measures website performance.

The tests from computers used by consumers found that the time it takes the home page for HealthCare.gov to load averaged nearly nine seconds nationally over a seven-day period that ended Tuesday. The time for leading private health insurance websites averages just under five seconds.

The administration says its own tests show response times of less than half a second.

Citation: Testers say federal health care website runs slow (2014, March 26) retrieved 24 April 2024 from https://medicalxpress.com/news/2014-03-testers-federal-health-website.html