

Health law sign-ups hit snag on big weekend

February 14 2015, by Ricardo Alonso-Zaldivar



In this photo made Thursday, Feb. 12, 2015, a laptop shows the HealthCar.Com web site during an Affordable Care Act enrollment event at the Fort Worth Public Library in Fort Worth, Texas. Enrollment drives are being held across the country to help people beat the deadline to sign up for health insurance through the federal marketplace. But in Texas and more than two dozen other states where millions of people fall into a so-called coverage gap, the outreach effort has involved more than just signups. (AP Photo/LM Otero)

The Obama administration says some people trying to sign up for health

insurance ahead of a looming deadline are getting snagged by technical difficulties.

Administration spokeswoman Katie Hill says some haven't been able to get their income information electronically verified.

That's crucial because the amount of [financial assistance](#) to help pay premiums is based on people's income.

The IRS handles income verification for the HealthCare.gov website.

The [glitch](#) seemed to be affecting people with new applications.

People who previously submitted their income details—but hadn't completed the final step of picking a plan—were able to do so.

Hill says people affected by the glitch will still be able to apply.

The deadline in the 37 states served by HealthCare.gov is 2:59 a.m. Eastern time Monday.



In this photo made Thursday, Feb. 12, 2015, JPS Health Network patient navigator Delaila Hernandez, center, helps Fred Cardenas with documents during a Affordable Care Act enrollment event at the Fort Worth Public Library in Fort Worth, Texas. Enrollment drives are being held across the country to help people beat the deadline to sign up for health insurance through the federal marketplace. But in Texas and more than two dozen other states where millions of people fall into a so-called coverage gap, the outreach effort has involved more than just signups. (AP Photo/LM Otero)

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