

# App tracks doctor performance in life and death situations

April 12 2017, by Bethanie Wold



A SUITE of apps to track the performance of health sector staff is gaining a foothold in a range of industries across the United States.

[XapiApps](#) (zappy-apps) is designed in South Australia to help provide transparency in the workplace and monitor staff activities.

It is being used by several major US healthcare providers including MedStar Health, which employs 30,000 staff in Washington DC and Maryland.

Last month, Medstar Health presented at the Learning Solutions 2017 Conference in Florida about the success it was having using the apps to monitor how its doctors respond to life-threatening emergencies.

XapiApps CEO Nick Stephenson said the apps were used by tens-of-thousands of workers in the US, primarily in hospitals, but was beginning to grow into other industries.

"We've got companies in food manufacturing and the leading paint manufacturer in the US using the platform, we are about to have a very large US retailer use it also," he said.

"We have focused on the US because they are ready, we have really grown through word of mouth and people seeking us out."

The apps track the [performance](#) of employees and log the data to an individual's record, which provides a business with a big picture view of staff performance.

Stephenson, who has seven [staff](#) in the Adelaide Hills town of Stirling in South Australia, said his software created transparency between employees and administration and helped close any training gaps that could prove costly in time.

"Today's learning management systems really only cover formal learning, the 20 per cent when people learn from materials provided," he

said.

"XapiApps is all about managing and learning on the job where learning really happens... it provides the framework and visibility for on the job learning to make sure it's done correctly and if there are problems, flagging them."

XapiApps was designed three years ago and is suited to any type of industry as it can be tailored to suit any individual business' needs.

Stephenson said the suite of apps created rigour and visibility around how employees had been learning and performing.

"Traditional learning management systems have really been about delivering learning and haven't been about measuring the impact of that learning.

"You would take on XapiApps if you were serious about improving performance on the job because, in order to improve performance you have to be able to measure it."

Provided by The Lead

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