

# Doctors exploring how to prescribe income security

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Dr. Andrew Pinto, a family physician and researcher in The Upstream Lab at the Centre for Urban Health Solutions of St. Michael's and lead author of the study. Credit: Courtesy of St. Michael's Hospital

Physicians at St. Michael's Hospital are studying how full-time income

support workers hired by health-care clinics can help vulnerable patients or those living in poverty improve their finances and their health.

Most often, these patients needed assistance with applications to government social services or filing taxes, according to a study published online today in the *BMJ Open*.

The researchers, led by Dr. Andrew Pinto, a family physician and researcher in The Upstream Lab at the Centre for Urban Health Solutions of St. Michael's, found that 77 per cent of patients referred to the [income security](#) health promotion [service](#) in the hospital's family practice clinics were given assistance with increasing income: 27 per cent needed assistance applying for basic welfare, 27 per cent needed assistance applying for the Ontario Disability Support Program, and 28 per cent needed assistance filing taxes.

The income security health promotion service accepts patients referred by their doctor to a full-time Income Security Health Promoter, who provided advocacy and case management services. These staff have specialized knowledge of income support systems and financial issues and a practice dedicated specifically to helping patients with income security.

Other concerns addressed through the service included reducing expenses and improving overall financial literacy.

The majority of patients who accessed the service were diagnosed with multiple health issues, including [mental health issues](#) and chronic diseases. Most patients had four to five [chronic health problems](#) and were prescribed six medications on average, according to the authors.

"Patients who have a hard time navigating the health care system also have a hard time navigating financial and social support systems," said

Dr. Pinto. "We found that the income security health promoter often acted as a bridge between health and social care."

The service is a novel intervention based on the premise that poverty is a primary determinant of health, and is believed to be the first full-time, dedicated service of its kind in Canada.

Ongoing research will examine the impact of the service on income security, financial literacy, engagement with health services and health outcomes, according to the authors.

"We wanted to find out whether this type of service can work in a primary care setting, and the types of issues that can be dealt with," said Dr. Pinto. "By understanding what these [patients](#) need, and how we can improve the service we offer, we hope we are closer to being able to successfully address poverty as a key determinant of [health](#)."

Provided by St. Michael's Hospital

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