

Nurse-, system-related factors analyzed in wrong-patient events

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(HealthDay)—Greater focus is needed on correct identification



processes in order to prevent wrong-patient medication administration incidents, and system supports for nurses are critical, according to a study published online Aug. 17 in the *Journal of Clinical Nursing*.

Marja H[•]akänen, Ph.D., R.N., from the University of Eastern Finland in Kuopio, and colleagues describe factors pertaining to <u>medication</u> being administered to the wrong patient in a descriptive content analysis study. One thousand twelve incident reports related to medication <u>administration</u> were collected from two hospitals from Jan. 1, 2013, to Dec. 31, 2014. The 103 of these that involved wrong-patient medication administration were included in the study.

The researchers found that nurse-related factors, including tiredness, lack of skills, or negligence, and system-related factors, including rushing and heavy workloads, were two of the reasons for wrong-patient incidents. The process of identifying the patients was not described in 77 percent of wrong-patient incident reports.

"Active patient identification procedures, double-checking, and verification at each stage of the medication process should be implemented. More attention should also be paid to <u>organizational</u> <u>factors</u>, such as division of work, rushing, and workload as well as to correct communication," the authors write. "The active participation of nurses in handling incidents could increase risk awareness and facilitate useful protection actions."

More information: Abstract

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