

# Avatar teaches patients to recognize symptoms of heart attack and call emergency

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Figure 1. The avatar Cora quizzes a patient on the warning signs of a heart attack. Credit: European Society of Cardiology

An avatar-based application (app) can teach patients to recognise symptoms of heart attack and call emergency, according to a study presented today at EuroHeartCare 2018, the European Society of Cardiology's annual nursing congress. Patients using the app were more likely to call an ambulance when they had symptoms, and had fewer hospital admissions.

"Most deaths from heart [attacks](#) occur within the first few hours of [symptom](#) onset," said Jintana Tongpeth, study author and Ph.D. student, Flinders University, Adelaide, Australia. "The death rate can be halved

by getting [patients](#) to hospital more quickly. Delays occur mainly because patients don't recognise symptoms or know to call an ambulance."

An avatar is a simulated digital character that interacts by talking, and using facial expressions and body language. The SAVE app uses an avatar, a nurse named Cora, to teach heart attack warning signs and symptoms, and what to do when they occur (see figure 1). The app has four sections:

- heart attack warning sign quiz;
- heart attack signs and symptoms, showing which symptoms are more common in men versus women;
- what to do when having a heart attack;
- heart attack warning signs test.

During the initial development phase, a pilot study in ten heart attack survivors found that using the app improved symptom recognition and knowledge about what to do.<sup>3</sup> These results became the preliminary data for a larger, statistically powered randomised controlled trial.

Today researchers present results of this first randomised controlled trial testing the impact of using the app on knowledge and response to heart attack symptoms. The trial randomly allocated 70 heart attack survivors to the app plus routine discharge information or routine discharge information alone (usual care group). App users received a tablet computer, with the app installed, to use at home for six months.

Knowledge of symptoms and appropriate responses was assessed in both groups at the start of the study and at six months. Ambulance use and hospitalisations during the six month period were recorded.

When symptoms occurred, app users were significantly more likely to

call an ambulance (89%) compared to the usual care group (43%). During the six months app users spent less time in hospital for heart problems than patients in the usual care group (3.6 days versus 6.4 days on average, respectively).

At the start of the study, patients in both groups had similar knowledge of heart attack symptoms and how to react. At six months, app users had significantly better knowledge of symptoms and how to react than those who received routine discharge information alone. Some 85% of app users said Cora had increased their confidence in recognising heart attack symptoms and knowing how to react.

Ms Tongpeth said: "Our study shows that patients using an avatar-based app are more likely to call emergency if they have [heart](#) attack symptoms and spend less time in hospital. A larger trial is needed to see if this translates into quicker treatment and increased survival."

Professor Robyn Clark, study co-author and professor of acute care and cardiovascular research at Flinders University, said: "Nurses have limited time to provide discharge education and often encounter literacy and language barriers. This avatar app will be an essential tool to help overcome these difficulties. The pictures do not require patients to read, and we are translating the content so that Cora speaks 144 languages."

**More information:** The abstract 'The effectiveness of an avatar-based education application on knowledge and response to heart attack symptoms-A pragmatic randomised trial in patients with acute coronary syndrome' will be presented during the [Oral abstract session – Doctoral Students](#) which takes place on 9 June from 08:30 to 10:00 CEST in the Davis Theatre.

Provided by European Society of Cardiology

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