

'You have lung cancer' UK patients told in Xmas error

December 29 2022



Credit: Pixabay/CC0 Public Domain

A doctors' surgery in England has apologised after sending patients a text telling them they had advanced lung cancer instead of wishing them a merry Christmas, reports said Thursday.

"Diagnosis—Aggressive lung cancer with metastases. Thanks," read the misfired text received by a number of patients.

It added that one of the surgery's doctors had asked for them to be given a form for people with [terminal illness](#).

That was followed just over 20 minutes later by an [apology](#) from the Askern Medical Practice, near Doncaster, South Yorkshire.

"Please accept out sincere apologies for the previous text message sent. This has been sent in error," it said.

"Our message to you should have read. We wish you a very merry Christmas and a Happy New Year."

It was not clear how many people received the botched message which was sent out just before Christmas.

One recipient, property developer Chris Reed, 57, had been waiting for [lung cancer](#) test results.

He told The Sun daily his partner burst into tears when the text arrived.

Reed tried to ring the surgery but found the lines jammed before rushing there and being reassured by a doctor that his results were in fact negative.

The [surgery](#) was not immediately available for comment.

© 2022 AFP

Citation: 'You have lung cancer' UK patients told in Xmas error (2022, December 29) retrieved 19 April 2024 from <https://medicalxpress.com/news/2022-12-lung-cancer-uk-patients-told.html>

This document is subject to copyright. Apart from any fair dealing for the purpose of private study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.