

## Why everyday decisions feel so stressful, and what to do about it

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Credit: AI-generated image (disclaimer)

Almost every morning I face the same dilemmas. Whether I should wake up my wife with a kiss or let her sleep longer. Should I get out of bed or just press the snooze button? And that is even before I have had my first cup of coffee.



Our <u>daily life</u> is rife with so-called trivial decisions. People often feel silly for overthinking low-stakes decisions but research has shown there are logical reasons for feeling this way. Understanding why you feel so stressed by smaller decisions can help you learn what to do about it.

First, sometimes the sheer number of options overwhelms us, as we find it difficult to compare and contrast the options. Economics scholars <u>long</u> <u>championed the notion</u> that it's better to have more choices. But in 2000, US psychologists Sheena Iyengar and Mark Leeper challenged this idea.

In one of their studies, they set up a jam testing table at a supermarket. Far more consumers bought a jam when they were given fewer options. Almost a third (30%) of customers went on to buy a jam when the stall had six flavors yet only 3% of customers bought jam when there were 24 flavors.

Drawing on these findings, US psychologist Barry Schwartz's book <u>The Paradox of Choice: Why More is Less</u>, argues an abundance of choices can cause people anxiety.

People often lack, or believe they lack the expertise to properly assess their options. For example, when dealing with a <u>financial decision</u>. And if you have goals, a lack of certainty about how rigidly you want to stick to them is probably going to give you a headache. A vague goal to "start saving more" isn't going to give you clarity when a friend suggests going out for food and your belly is rumbling.

Also, some of the decisions we label trivial may actually <u>have emotional</u> <u>high stakes</u>. Deciding what to wear for a date, for instance, is probably not just about fashion.

While each factor is enough to create stress, when all factors are combined <u>anxiety about the decision</u> is only going to be amplified.



## It's your personality

Another line of research has focused on the link between people's decision strategies and well-being. Researchers have identified two main decision-making strategies: <u>Maximizing and satisficing</u>. Maximizing is a tendency to try and find the best option. Satisficing, a term introduced by Nobel prize winner Herbert Simon, is a strategy that terminates once an acceptable option is found.

Maximizing and satisficing have been linked to personality traits. There are people who tend to maximize and others who are more satisficers.

Schwartz and his colleagues <u>found a negative relationship</u> between a tendency to maximize and feelings of life satisfaction. Maximisers (compared with satisficers) were also more likely to experience post-decision regret. One explanation is that maximisers are always brooding about what they could have done and how they could have made a better decision.

To be clear, the study did not examine major life decisions about marriage or health but focused on every day decisions (although <u>similar findings</u> have been reported about more serious medical decisions).

## Make a habit of it

Decisions can be mentally exhausting. So sometimes everyday choices feel hard because you have decision fatigue.

William James, one of the greatest thinkers of the 19th and 20th centuries, suggested <u>habits help us cope with these complexities</u>. Habits take away the need to think. Investing your time in building habits can stop you from ruminating on everyday decisions.



William James' insights have inspired <u>many contemporary researchers</u>. One idea popularized by psychologist Daniel Kahneman's book, <u>Thinking, Fast and Slow</u>, is the notion that we use two different information processing mechanisms, system one and system two. System one is unconscious, fast, intuitive. It requires little effort. System two is purposeful thinking.

Waking up at the same time every morning, kissing my wife and then making coffee has become a habit that has helped me avoid thinking too much about these activities. I let my system one take charge as much as I can, at least until I have my first cup of coffee.

US writer Merlin Mann said "thinking can be the enemy of action." While I am not sure I would agree completely, his words do resonate with many findings from psychology.

Herbert Simon developed the idea of satisficing because he believed humans have <u>limited cognitive and other capacities</u> (such as memory and attention). Thinking too much—for example, whether to exercise today or not—can be stressful and frustrate the intention to do so.

You have to decide how to invest your resources (whether they are cognitive, emotional, or physical). Investing them in thinking about exercising can consume the energy you needed to exercise.

When it comes to our daily decisions, reducing the number of options can also help ease the process. Apple co-founder Steve Jobs was well known for wearing similar outfits almost every day (jeans and a turtle neck or a T-shirt) partly to simplify the decision process.

It's about accepting you have limited "decision making juice" and being conscious about how you use it. Reducing choices, developing good habits, and letting our so-called system one take charge can help us face



our daily decisions.

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