'Smiling eyes' may not signify true happiness after all
21 January 2021, by Byron Spice

A smile that lifts the cheeks and crinkles the eyes is thought by many to be truly genuine. But new research at Carnegie Mellon University casts doubt on whether this joyful facial expression necessarily tells others how a person really feels inside.

In fact, these 'smiling eye' smiles, called Duchenne smiles, seem to be related to smile intensity, rather than acting as an indicator of whether a person is happy or not, said Jeffrey Girard, a former post-doctoral researcher at CMU's Language Technologies Institute.

"I do think it's possible that we might be able detect how strongly somebody feels positive emotions based on their smile," said Girard, who joined the psychology faculty at the University of Kansas this past fall. "But it's going to be a bit more complicated than just asking, 'Did their eyes move?'"

A report on their findings has been published online by the journal Affective Science.

Unlike most previous studies of Duchenne smiles, this work sought spontaneous expressions, rather than posed smiles, and the researchers recorded videos of the facial expressions from beginning to end rather than taking still photos. They also took painstaking measurements of smile intensity and other facial behaviors.
Although Duchenne smiles made up 90% of those that occurred when positive emotion was reported, they also made up 80% of the smiles that occurred when no positive emotion was reported. Concluding that a Duchenne smile must mean positive emotion would thus often be a mistake. On the other hand, the human judges found smiling eyes compelling and tended to guess that volunteers showing Duchenne smiles felt more positive emotion.

"It is really important to look at how people actually move their faces in addition to how people rate images and videos of faces, because sometimes our intuitions are wrong," Girard said.

"These results emphasize the need to model the subtleties of human emotions and facial expressions," said Morency, associate professor in the LTI and director of the MultiComp Lab. "We need to go beyond prototypical expression and take into account the context in which the expression happened."

It's possible, for instance, for someone to display the same behavior at a wedding as at a funeral, yet the person's emotions would be very different.

Automated methods for monitoring facial expression make it possible to examine behavior in much finer detail. Just two facial muscles are involved in Duchenne smiles, but new systems make it possible to look at 30 different muscle movements simultaneously.

Multimodal systems such as the ones being developed in Morency's lab hold the promise of giving physicians a new tool for assessing mental disorders, and for monitoring and quantifying the results of psychological therapy over time.

"Could we ever have an algorithm or a computer that is as good as humans at gauging emotions? I think so," Girard said. "I don't think people have any extrasensory stuff that a computer couldn't be given somewhere down the road. We're just not there yet. It's also important to remember that humans aren't always so good at this either!"


Provided by Carnegie Mellon University

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